



Demolition | Rails & Civils

QUALITY POLICY STATEMENT

Armac Demolition (the Company) believes that quality is critical to our business success and we are committed to the principle of continuous improvement throughout all areas of our business.

To achieve this:

- we will employ systems and procedures that ensure compliance with all relevant laws, regulations and other requirements relating to quality, environment, safety and health
- all services are delivered to our customers by highly skilled and experienced personnel who are committed to providing an exceptional service
- we are committed to working with suppliers and customers to establish and maintain the highest quality standards
- to maintain our highest standards, we pursue a policy of recruiting the best people available and developing their skills through training and coaching to enable them to achieve their best potential
- through the integration of information technology and business process management, we are able to ensure that we provide our customers continually with an innovative and efficient operation. We believe this ensures we remain as one of the UK market leaders in our field and allows for a continued strong economic performance
- we are committed to continual improvement in our quality performance, through the implementation of our approved Quality Management System (QMS); that meets the requirements of ISO 9001 and the establishment of quality objectives and targets. These will be documented, implemented, maintained, monitored and reviewed
- this Quality Policy is communicated to all staff through our management systems and its procedures/manuals; to ensure that they have a firm understanding of their individual roles and its direct relevance and significant contribution to our success

The Quality Policy Statement and the procedures/manuals that support it will be reviewed at least annually or more frequently where there have been significant changes to the company or the nature of the company's activities.

Eventual responsibility for fulfilling this policy is vested in the undersigned.

Mark Dudley | Managing Director

March 2017